

Request for Proposal (RFP) for

Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd.

Notification No.: GSCB / IT / 66 / 233

Dated: 23rd January 2025

1 Request for Proposal

The Gujarat State Coop. Bank Ltd. Invites e-tenders for Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd. Bidder / OEMs are advised to study this RFP document carefully before submitting their proposals in response to the Notice. Submission of a proposal in response to this notice shall be deemed to have been done after careful study and examination of this document with full understanding of its terms, conditions and implications.

The complete bidding document has been published on <https://tender.nprocure.com/> and www.gscbank.co.in for the purpose of downloading. The downloaded bidding document shall be considered valid for participation in the electronic bidding process (e-Tendering) subject to the submission of required tender/ bidding document fees and EMD.

Please note that the interested parties will have to access the website <https://tender.nprocure.com/> and www.gscbank.co.in and get themselves registered so as to enable them to participate in the e-Tendering process before due date.

The Bidder / OEM has to use two-cover (Technical Bid and Commercial Bid) method through e-Tendering in order to fill up the Tender.

Bidder / OEMs (authorized signatory) shall submit their offers online in electronic formats for preliminary qualification, technical and financial proposal. However, Tender Document Fees, and Earnest Money Deposit (EMD) shall be paid as per the details provided in the RFP. The Gujarat State Coop. Bank Ltd. shall not be responsible for delay in online submission by Bidder / OEM due to any reason. For this, Bidder / OEMs are requested to upload the complete bid proposal well in advance so as to avoid issues like slow speed, choking of web site due to heavy load or any other unforeseen problems. All the terms and conditions mentioned in the tender application are binding on Bidder / OEMs.

For any technical queries, please write to it@gscbank.coop

Place: Ahmedabad

Date: 23rd January 2025

Sd/-

Authorized Officer

The Gujarat State Coop. Bank Ltd.

2 Details of Activities

S. No	Information	Details
1.	Date of Publication	23 January 2025
2.	Download date	23 January 2025 onwards
3.	Bid submission start date	23 January 2025
4.	Pre Bid Meeting Date & time	30 January 2025 15:00 Hours
5.	Pre Bid Meeting Venue	5 th Floor Conference room, Head Office, The Gujarat State Coop. Bank Ltd, “SARDAR VALLABHBHAI PATEL SAHAKAR BHAVAN” Nr. Shastrinagar BRTS Bus Stand, Naranpura, Ahmedabad – 380013, Gujarat
6.	Bid Submission End date & time	05 Feb 2025 15:00 Hours
7.	Technical Bid Opening Date & Time	05 Feb 2025 15:30 Hours
8.	Commercial Bid Opening Date & Time	Will be informed later
9.	Document fee (Non Refundable)	Rs. 2,000/- (INR Two Thousand Only) + applicable tax to be deposited in the Bank Account mentioned below by or before the last date and time of submission of tender. Scanned copy of receipt is to be uploaded on e-procurement site along with the bid. Bids without tender fee will be rejected. However, the Bid Fee will be exempted for MSMEs subject to furnishing of relevant valid certificate for claiming exemption: Bank: The Gujarat State Co Operative Bank Ltd Account Name : Tender Fee Account No: 92714000018 IFSC: GSCB0000001
10	EMD	Rs. 2,00,000/- (INR Two Lakh Only) to be deposited in the Bank Account mentioned below by or before the last date and time of submission of tender. Scanned copy of receipt is to be uploaded on e-procurement site along with the bid. Bids without EMD will be rejected. However, the EMD will be exempted for MSMEs subject to furnishing of relevant valid certificate for claiming exemption: Bank: The Gujarat State Co Operative Bank Ltd Account Name : Sund.Cr-EMD DEP (EST) A/c Account No: 91617000016 IFSC: GSCB0000001
11	The Proposal should be filled in by the Bidder / OEM in English language only.	
12	The Bidder / OEM should quote price in Indian Rupees only. The offered price must be as per the Price Bid mentioned in the RFP.	
13	No Consortium is allowed.	
14	Proposals/ Bids must remain valid for 180 days from the date of opening of Commercial Bid.	
15	Bid Evaluation Method – Lowest Price L1 or process decided by GSC Bank based on Technical Specifications and / or PoC (Proof of Concept) Testing.	

3 Instruction to Bidder / OEMs

3.1 General

All information supplied by Bidder / OEMs may be treated as contractually binding on the Bidder / OEMs, on successful award of the assignment by The Gujarat State Coop. Bank Ltd. on the basis of this RFP. No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of The Gujarat State Coop. Bank Ltd. Any notification of preferred Bidder / OEM status by The Gujarat State Coop. Bank Ltd. shall not give rise to any enforceable rights by the Bidder / OEM. The Gujarat State Coop. Bank Ltd. may cancel this RFP at any time prior to a formal written contract being executed by or on behalf of The Gujarat State Coop. Bank Ltd.

3.2 Compliant Proposals/ Completeness of Response

- a) Bidder / OEMs are advised to study all instructions, forms, terms, requirements and other information in the RFP documents carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications.
- b) Failure to comply with the requirements set out in this RFP may render the proposal noncompliant and the proposal may be rejected. Bidder / OEMs must:
 - a. Include all documentation specified in this RFP;
 - b. Follow the format of this RFP and respond to each element in the order as set out in this RFP;
 - c. Comply with all requirements as set out within this RFP.

3.3 Pre-bid Meeting and Clarifications

Pre-bid Meeting

- a) The Gujarat State Coop. Bank Ltd. may hold a pre-bid meeting with the prospective Bidder / OEMs through physical mode and Bidder / OEMs are requested to submit their pre-bid queries by 30 January 2025 12:00 hours by email at it@gscbank.coop after then we will not consider any requests and/or queries.
- b) The Bidder / OEMs will have to ensure that their queries (if any) for pre-bid meeting should reach to The Gujarat State Coop. Bank Ltd. only by email on it@gscbank.coop by the given date
- c) The queries should necessarily be submitted in following format (soft copy in MS Excel file to be attached)

S.N.	RFP Document Reference (Section & Page Number)	Content of RFP requiring clarification	Points of Clarification

The Gujarat State Coop. Bank Ltd. shall not be responsible for ensuring receipt of the Bidder / OEM's queries. Any request for clarification post the indicated date and time shall not be entertained by The Gujarat State Coop. Bank Ltd.

Issue of Corrigendum

- a) At any time prior to the last date for receipt of bids, The Gujarat State Coop. Bank Ltd. may for any reason whether at its initiative or in response to a clarification requested by a prospective Bidder / OEM, modify the RFP document by a corrigendum.
- b) Any such corrigendum shall be deemed to be incorporated into the RFP. In order to provide prospective Bidder / OEMs reasonable time for taking the corrigendum in account, The

Gujarat State Coop. Bank Ltd. may, at its discretion, extend the last date for the receipt of proposal.

3.4 Key Requirements of the Bid

Right to Terminate the Process

- a) The Gujarat State Coop. Bank Ltd. may terminate the RFP process at any time and without assigning any reason. The Gujarat State Coop. Bank Ltd. makes no commitments, express or implied, that this process will result in a business transaction with anyone.
- b) This RFP does not constitute an offer by The Gujarat State Coop. Bank Ltd. The Bidder / OEM's participation in this process may result in The Gujarat State Coop. Bank Ltd. selecting the Bidder / OEM to engage towards execution of the contract.

RFP Document Fees

RFP document can be downloaded from <https://tender.nprocure.com> and www.gscbank.co.in. Bidder / OEMs are required to deposit the document Fee of ₹2,000/- (Rupees Two Thousand only) + applicable tax in the bank account, the details of which are mentioned below, by or before the last date & time of submission of bid. Scanned copy of the proof of online credit is to be uploaded on <https://tender.nprocure.com> along with the bid. Proposals received without or with inadequate RFP document fees shall be rejected. However, the bids fee will be exempted for MSMEs subject to furnishing of relevant valid certificate for claiming the exemption.

Bank Account Details:

Bank: The Gujarat State Cooperative Bank Ltd.
Title of Account: Tender Fee
Account No: 92714000018
IFSC: GSCB0000001

Earnest Money Deposit (EMD)

Bidder / OEMs are required to deposit the Earnest Money Deposit (EMD) of ₹2,00,000/- (Rupees Two Lakh only) in the bank account, the details of which are mentioned below, by or before the last date & time of submission of bid. Proposals received without or with inadequate EMD shall be rejected. However, EMD will be exempted for MSMEs subject to furnishing of relevant valid certificate for claiming the exemption. EMD will be refunded within 30 days of completion of the tendering process.

Bank Account Details:

Bank: The Gujarat State Co Operative Bank Ltd.
Title of Account: Sund. Cr-EMD DEP (EST) A/c
Account Number: 91617000016
IFSC Code: GSCB0000001

Method of Submission of Bids

- a) The two-bid cover system shall be followed. Technical and Commercial Bids shall be uploaded separately through the e-Tendering mode <https://tender.nprocure.com/>. Please Note that Prices shall not be indicated in the Technical Proposal but shall only be indicated in the Commercial Proposal.

- b) All the pages of the proposal must be sequentially numbered and must contain the list of contents/index with page numbers. Any deficiency in the documentation may result in the rejection of the Bid.
- c) All pages of the bid shall be signed and stamped by the authorized person.
- d) The Bidder / OEM shall be responsible for all costs incurred in connection with participation in the RFP process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/ discussions/ presentations, preparation of proposal, in providing any additional information required by The Gujarat State Coop. Bank Ltd. to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. The Gujarat State Coop. Bank Ltd. will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.
- e) The offer submitted by the Bidder / OEMs should be valid for minimum period of 180 days from the date of submission of bid.

4 Bid Evaluation Process

4.1 Eligible Bidder / OEMs

1. This Invitation for Bids is open to the Firms (Private Limited Company/ Public Limited Company/ any another Company/LLP) incorporated/registered under relevant Act in India.
2. The Bidder / OEM(s) has to comply the Pre-Qualification Criteria mentioned in Section 4.3
3. All participating Bidder / OEMs are required to register in the e-procurement portal <https://tender.nprocure.com/>. The Bidder / OEM intending to participate in the bid is required to register in the portal using his/her active personal/official e-mail ID as his/her Login ID and attach his/her valid Digital Signature Certificate (DSC) to his/her unique Login ID. He / She has to submit the relevant information as asked for about the firm.
4. The Gujarat State Coop. Bank Ltd. may disqualify or terminate the Contract at any stage if the Bidder / OEM has made untrue and false representation in the forms, statements and attachments submitted in the proof of the qualification requirement and/or have a record of poor performance such as abandoning the works, not properly completing the contract, inordinate delay in completion or financial failure, litigation history, etc.
5. If proceedings for suspension or cancellation of registration or for blacklisting or for termination of contract due to poor performance by the Bidder / OEM has been started by any Department / Undertaking of Government of any State or UT/ Government of India against the Bidder / OEM before the issue date of this Bid Document and the same is subsisting on the last date of submission of bid, the Bidder / OEM cannot participate in bidding process.
6. A Bidder / OEM shall not have conflict of interest. The Bidder / OEM found to have a conflict of interest shall be disqualified. A Bidder / OEM may be considered to have a conflict of interest with one or more parties in this bidding process, if:
 - o they have controlling partner in common; or
 - o they receive or have received any direct or indirect subsidy from any of them; or
 - o they have the same legal representative for purposes of this bid; or
 - o they have relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the bid of another Bidder / OEM, or influence the decisions of The Gujarat State Coop. Bank Ltd regarding this bidding process; or

- a Bidder / OEM participates in more than one bid in this bidding process. Participation by a Bidder / OEM in more than one Bid will result in the disqualification of all bids in which the parties are involved. However, this does not limit the inclusion of the same Sub System Integrator in more than one bid; or
- a Bidder / OEM or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the contract that is the subject of the Bid; or
- a Bidder / OEM, or any of its affiliates has been hired (or proposed to be hired) by The Gujarat State Coop. Bank Ltd for the contract.

4.2 Criteria for Bid Evaluation

A three-stage procedure will be adopted for evaluation of proposals as follows:

- Pre- Qualification or Eligibility Criteria
- Commercial bid opening
- Finalization of vendor based on Lowest Price L1 or process decided by GSC Bank based on Technical Specifications and / or PoC (Proof of Concept) Testing

GSC BANK reserves the right to select a product which it feels is technically better or more suited to its needs even though it may not be the lowest bid.

4.3 Pre-Qualification Criteria

The Bidder / OEM shall have to fulfil following Pre-Qualification Criteria:

Sl.	Eligibility Criteria	Documents to be submitted
1	The Bidder must be a company incorporated in India, registered under the Company's Act 1956/ Proprietorship Firm / Partnership Firm.	Certificate of Incorporation along with Memorandum of Association and Articles of Association
2	The Bidder should have a valid PAN and GST Registration (copy of PAN card and GST Registration certificate should be submitted in the bid).	Bidder / OEM should provide all valid documents.
3	The Bidder should be registered with EPFO & ESIC	Documentary Proof to be submitted
4	The Bidder should be in the business of IT / ITES in India for last three years as on date of submission of bid.	Copies of Purchase/Work Orders / Invoice copy/ Installation Certificates/ work experience Certificate needs to be submitted
5	The Bidder should be an authorized reseller / distributor of the products for the last 3 years	Authorization letter from OEM / Authorized Distributor (capable to give manufacturers authorization)
6	The Bidder should have average annual turnover of more than Rs. 20 Cr in each year in last 3 financial years (FY 2021-22, FY 2022-23, FY 2023-24)	Audited Financial Statements certified by Chartered Accountant / Audited Balance Sheets.
7	The Bidder should have Positive Net Worth at the time of bidding	Net worth certificate Certified by CA
8	The Bidder must have completed: One similar work of value Rs. 50 Lakhs OR Two works of value Rs. 40 Lakhs each OR Three works of value Rs. 30 Lakhs each	Copies of Purchase/Work Orders/ Installation Certificates / Client Certificates to certify the same

9	The bidder must possess at the time of bidding a valid certification of: ISO 9001: 2015 ISO 27001: 2013	Certificates to be attached
10	The Bidder / OEM shall not have been: A. Blacklisted for fraudulent and corrupt practices by Central Government or any State Government – Department/ PSU/ Agency/ Organization in India in last 5 Financial years B. Not have been convicted of any criminal offence C. Not have any conflict of interest in the procurement in question as specified in the RFP Document	Undertaking to be submitted
11	The Bidder / OEM should have at least one office in Gujarat for last 3 years.	Details of the address proof of the office should be provided like GST certificate with address/ Electric Bill/ Corporation tax bill (note:- rent agreement or any other agreements are not allow)
12	The Bidder / OEM should have minimum 20 regular professional employees in IT, Engineering, Technical Support or Management on its payrolls as on date of submission of bid	Certificate of PF needs to be submitted.
13	Restriction for Bidder / OEMs/products from countries sharing land border with India	OEM and authorised agents / Bidder / OEMs who are importing products from land border nations shall to refer and comply with Registration procedures of Circular ref: F. NO: 6/18/2019-PPD dated 23rd July, 2020 , STQC circular Ref: STQC/2020/ITegov/BDCS dated 2-05-22 and DPIIT circular Ref F. 7/10/2021-PPD(1) from DPIIT dated 23rd Feb , 2023. Exempted OEM has to give a self-declaration
14	OEM should have the following valid certifications ISO 9001:2015, ISO 14001:2004 & ISO 27001:2013	Certificates to be attached
15	Average turnover of the OEM in the last three financial years should be at least Rs. 200 Cr.	Audited Financial Statements certified by Chartered Accountant / Audited Balance Sheets.
16	The OEM should not have been blacklisted for fraudulent and corrupt practices by Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of bid submission	Self-Declaration / undertaking to be submitted
17	Software OS family for Firewall should be Common Criteria EAL4+ Certificate in recent ongoing year	Relevant documents to be submitted

4.4 Evaluation and Comparison of Substantially Responsive Bids

1. Technical Bids of only those Bidder / OEMs who meet the “Pre-Qualification” criteria shall be considered for Technical Evaluation.
2. For the purpose of technical evaluation / PoC Testing, a demo / test unit of the exact product offered will have to be submitted by the successful Bidder / OEM within 03 days from the date of request made. The Gujarat State Coop. Bank Ltd reserves the right to accept or reject any or all bids in case it is not satisfied with the outcome of the PoC testing.

3. Only the technically qualified Bidder / OEM's financial bids submitted online shall be evaluated based on the total bid value (inclusive of all type of taxes) submitted by the Bidder / OEM.
4. The technical evaluation shall be done by "Bid Evaluation Committee" formed by The Gujarat State Coop. Bank Ltd. for this purpose. In case of any discrepancy or dispute among the members of "Bid Evaluation Committee", the decision of Chief Executive Officer of The Gujarat State Coop. Bank Ltd. shall be final and binding for all. Chief Executive Officer of The Gujarat State Coop. Bank Ltd. shall nominate remaining members of the "Bid Evaluation Committee".
5. The Gujarat State Coop. Bank Ltd reserves the right to accept or reject any or all bids or to re-tender at The Gujarat State Coop. Bank Ltd.'s sole discretion without assigning any reasons to anybody whatsoever.

5 Selection of Implementation Agency /Service Provider

5.1 Award Criteria

The Gujarat State Coop. Bank Ltd. will award the Contract to the Lowest Price Bidder / OEM or process decided by GSC Bank based on technical specification & PoC (Proof of Concept Testing).

GSC Bank reserves the right to award the work order to different bidders for different items on the basis of lowest bids or technical considerations.

5.2 Right to Accept Any Proposal & Reject Any / All Proposal(s)

The Gujarat State Coop. Bank Ltd. reserves the right to accept or reject any proposal, and to annul the tendering process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected Bidder / OEM or Bidder / OEMs or any obligation to inform the affected Bidder / OEM or Bidder / OEMs of the grounds for such action.

5.3 Other Terms and Conditions

Without incurring any liability, whatsoever to the affected Bidder / OEM, The Gujarat State Coop. Bank Ltd. reserves the right to:

- a. Amend, modify, or cancel this tender and to reject any or all proposals without assigning any reason.
- b. Change any of the scheduled dates stated in this tender.
- c. Reject proposals that fail to meet the tender requirements.
- d. Remove any of the items at the time of placement of order.
- e. Increase or decrease no. of quantity supplied under this project.
- f. Should The Gujarat State Coop. Bank Ltd. be unsuccessful in negotiating a contract with the selected Bidder / OEM, The Gujarat State Coop. Bank Ltd. will begin contract negotiations with the next best value Bidder / OEM in order to serve the best interest.
- g. Make typographical correction or correct computational errors to proposals
- h. Request Bidder / OEMs to clarify their proposal.

5.4 Notification of Award

Prior to the expiry of the validity period, The Gujarat State Coop. Bank Ltd. will notify the successful Bidder / OEM in writing or by email (in shape of issuing Letter of Intent), that its proposal has been accepted.

In case the tendering process has not been completed within the stipulated period, The Gujarat State Coop. Bank Ltd. may like to request the Bidder / OEMs to extend the validity period of the bid.

The notification of award will constitute the formation of the contract. Upon the successful Bidder / OEM's furnishing of Performance Bank Guarantee, The Gujarat State Coop. Bank Ltd. will notify each unsuccessful Bidder / OEM.

5.5 Signing of Contract

After The Gujarat State Coop. Bank Ltd. notifies the successful Bidder / OEM that its proposal has been accepted, The Gujarat State Coop. Bank Ltd. shall enter into a contract with the successful Bidder / OEM taking into account the relevant clauses of RFP, pre-bid clarifications, Corrigenda, the proposal of the Bidder / OEM in addition to other agreed clauses.

5.6 Performance Guarantee

The selected Bidder / OEM will have to provide a Performance Bank Guarantee (PBG) against work orders, within 10 working days from the date of release of the work order.

PBG would be 5% of the work order value and should be valid till the end of subscription / comprehensive O&M period.

In case the selected Bidder / OEM fails to submit performance guarantee within the time stipulated, The Gujarat State Coop. Bank Ltd. at its discretion may cancel the order placed on the selected Bidder / OEM and/or forfeit the EMD after giving prior written notice to rectify the same.

5.7 Failure to Agree with the Terms and Conditions of the RFP

Failure of the successful Bidder / OEM to agree with the terms & conditions of the RFP and the proposal submitted by the successful Bidder / OEM, shall constitute sufficient grounds for the annulment of the award, in which event The Gujarat State Coop. Bank Ltd. may award the contract to the next best value Bidder / OEM or call for new proposals from the interested Bidder / OEMs. In such a case, The Gujarat State Coop. Bank Ltd. shall invoke the PBG or the EMD as the case may be.

6 Terms of Reference

6.1 Introduction & Scope of Work

Introduction

The Gujarat State Cooperative Bank is a Scheduled Bank (registered under the Gujarat State Cooperative Societies Act 1961) having requisite Banking License with Head Office located in Ahmedabad. As an Apex bank to 18 District Cooperative Banks across Gujarat, GSC Bank serves the credit & financial needs of nearly 2.8 Million farmers of 9400 PACS. GSC bank provides retail banking services to more than 50,000 people through a network of 29 branches in Ahmedabad & Gandhinagar districts. GSCB is committed to rural and agriculture development through its vast network of cooperative banks & societies spread throughout the State of Gujarat. GSCB stands for three tier structure, prosperity and cooperative principles.

SCOPE OF WORK, DELIVERABLES AND TIMELINES

Scope includes the following:

- Supply & delivery of Switches & Firewalls
- De-installation, removal & Buyback of existing firewalls
- Configuration, Installation & Commissioning.
- Providing training to end users.
- Warranty, Subscription and Care Pack / Comprehensive Operations & Maintenance support for a period of 3 years from the date of delivery

6.2 Operations and Maintenance

1. The Vendor is responsible for end-to-end O&M support of 3 years from the date of delivery
2. Vendor is also responsible for providing 24 x 7 x 365 offsite and / or onsite development support or OEM support for software/ system support for issue resolution, continuous bug fixing, patch updating etc.
3. Providing all required spares, tools, tackles & equipment, and consumables required for smooth functioning of all Switches & Firewalls.
4. Provide standby Switches & Firewalls in case of any issues faced

6.3 Warranty Support

Vendor shall provide comprehensive and on-site warranty for 3 years from the date of delivery.

Detailed Scope of Work

The successful commissioning of the project requires the System Integrator (SI) to provide quality & timely services with speed and certainty to GSC Bank. All the activities performed by the SI during different phases/ stages of the project shall be closely monitored by GSC Bank/designated authority. The bidders are strongly advised to carefully read the Scope of Work below and quote accordingly.

For successful commissioning of the project, the SI, from the date of work order, shall designate one single point of contact (SPOC) for GSC Bank throughout this project. SI shall provide the contact numbers, e-mail id and other relevant details of the SPOC to GSC Bank. The detailed scope of work for the SI during the period of contract/ engagement would include (but not limited to) the following:

1) Supply of Hardware & Software:

- A. It shall include the supply of the required items, equipment's:
 - I. At project locations i.e. GSC Head Office and all Branch Locations
 - II. Adhere to Technical Specifications mentioned in RFP.
 - III. Including any other peripherals, installation materials/ accessories, & fixtures (e.g. screws, clamps, fasteners, ties anchor, supports, wires, etc.), assemblies for fixing hardware units, cables, conductors etc. necessary for the installation of the supplied hardware.
 - IV. Software of OEM license(s), as applicable, with all the requisites updates, upgrades, and patches for entire contract period.

- B. The equipment should be provided with upfront comprehensive onsite OEM warranty for entire contract period, starting from GO-LIVE. The comprehensive onsite OEM warranty includes the following:
- I. Repair of faulty equipment.
 - II. Replacement of irreparable equipment or parts with equivalent or higher specification
 - III. Providing 24 x 7 x 365 technical support
 - IV. Software/OS updates, patches, and upgrades
 - V. OEM service support as mentioned in RFP.
- C. All supplied hardware / software items should be in the name of 'The Gujarat State Co-operative Bank Limited'.

2) Installation, Configuration & Integration:

It shall include the following:

- A. Installation & Configuration of:
- I. Items supplied
 - II. To be done appropriately and in a conscientious manner as per the OEM guidelines and GSC Bank requirements.
 - III. Following statutory regulation/codes at all times.
 - IV. Ensuring safety regulations and practices.
 - V. Ensuring that no damage is caused to customer premises and property and to restore the property, wherever required, at no cost to purchaser, if any damage occurs
- B. Deploying the supplied items at GSC Bank Head Office and Branch Locations in consultation with the GSC Bank IT team and adhere to all the applicable GSC Bank IT policies (IP Addressing, Access Control, Security, Backup/ Restore, Internet access, Routing and Switching etc.) as applicable throughout the project period.
- C. Integrating the deployed Firewall and Network Switches as required in co-ordination with IT team of GSC Bank to achieve the overall objective and functionality of the Local area network and Internet at Branch Locations and Head Office Data Centre.
- D. Migration: It shall include migration of complete configuration, rules, policies etc. from existing firewall and network switches in production to the supplied firewall and network switches.

3) Buyback of existing Firewall:

It shall include the following:

- A. Buyback of the existing firewall in production at GSC Bank Head Office and Branch Location
- B. Arrange labour/transportation and related services
- C. Co-ordination with IT team of GSC Bank for:
- I. Removal of existing Firewall.
 - II. Uninstallation, unplugging, unmounting, power off and take away the devices.
 - III. complete backup of the running configuration, rules and policies
- D. Follow the GSC Bank policies and guidelines
- E. Cost of all consumables, labour, transportation and related expenditure shall be borne by the selected bidder.

4) **User Acceptance Testing (UAT):**

The primary goal of Acceptance Testing is to ensure that the supplied equipment's meets the requirements, standards & specifications:

A. **Demonstration** of the following by the bidder:

- I. Successful migration
- II. Functionalities as desired by IT Team of GSC Bank.

B. **Rectifying** the Hardware, Software and deployed solution issues/ bugs reported, if any, during the testing. The selected bidder shall make the required changes to the offered solution at no extra cost.

C. **Supply of** following documents:

- I. Delivery challan & Installation report
- II. Details of inventory including hardware and software along with serial number, product ID, licenses, part code etc.
- III. Compliance certificates for specifications of hardware and software supplied.
- IV. OEM warranty documents along with service support details
- V. User Manuals, Administrator Manual and datasheets, wherever applicable.

D. **Commissioning** (Go-Live): Only after the acceptance of UAT and reports by GSC Bank, the offered Firewall and Network Switches (including hardware and software application) shall be deemed to have been commissioned. After the successful commissioning, the system shall be declared as Go-Live, and the selected bidder shall also be issued a completion certificate by GSC Bank.

5) **OEM Support Services:**

- A. Bidder should have direct back-to-back service support agreement with the respective OEMs for the project duration of 03 years as per RFP. **OEM Service Contract Paper should be submitted in the Name of "The Gujarat State Co-operative Bank Limited"**
- B. GSC Bank must be able to log a support ticket directly to OEM helpdesk to get telephonic/ remote support directly from OEM as and when required.
- C. Undertaking from OEM for above support services should be submitted by the Bidder along with the bid.
- D. Provide comprehensive OEM onsite warranty maintenance services for the installed hardware and software. This involves comprehensive maintenance of all installed hardware & software covered under the warranty as per 'Warranty' clause including repairing, replacement of faulty parts, modules, sub-modules, assemblies, sub-assemblies, spares etc. with OEM components to make the system functional/ operational as per SLA. The software supplied shall include all the patches, updates and upgrades for period covered under the warranty as per 'Warranty' clause. SI/ OEM shall intimate the GSC Bank whenever such updates/patches/upgrades are launched by OEM and shall share its report promptly on the email provided by the purchaser.

6) **Support Services:**

- A. The bidder should provide SPOC to facilitate for raising service support request with OEM.
- B. The bidder should share the SPOC details.
- C. The bidder should share the OEM support service helpdesk details to raise service support tickets.
- D. The bidder / SI shall provide escalation matrix (a helpdesk number, email address) so that end-user may report problems, if any, using any of the available methods.

Project Deliverables, Milestones & Time Schedule

- A. The milestones, deliverables and time schedule for the implementation of project shall be as follows:-
- B. The time specified for delivery and other activities as mentioned in the table below shall be deemed to be the essence of the contract and the successful bidder shall arrange supplies and provide the required services within the specified period.
- C. It should be noted that any delay in the project timelines shall attract Liquidated Damages to the selected bidder.
- D. T is the event marking date of issue of work order to the successful bidder.

Project Deliverables and Time Schedule

Phase	Milestone	Timelines (days)
1	Award of Work Order	T0
2	Acceptance of Work Order & Submission of Performance Bank Guarantee	T3 = T0 + 3 Working Days
3	Delivery, Installation, Commissioning, Training & Go-Live	T21 = T0 + 21 Working Days

Penalty Clause for delay in delivery, installation, testing and commissioning:

If the successful Bidder / OEM fails to deliver, install, test or commission all the items as per this RFP and Purchase Order within the above mentioned timelines or any extension given by The Gujarat State Coop. Bank Ltd, then a late delivery penalty of sum equivalent to half percent (0.5%) of the total order value shall be charged and deducted from Billed amount or Performance Bank Guarantee for each calendar week of delay or part thereof.

Delay in excess of two weeks, after the given delivery timeline, will be sufficient cause for termination of the contract. In that case, the Performance Bank Guarantee of the successful Bidder / OEM will be forfeited.

In case, if the successful Bidder / OEM does not supply, install, test or commission the ordered item(s) for any reason within the prescribed time; the successful Bidder / OEM will be liable to pay the difference amount to The Gujarat State Coop. Bank Ltd, over and above the Performance Bank Guarantee, which the Gujarat State Coop. Bank Ltd has to pay to the next or other selected Bidder / OEM for the purpose of delivery, installation, testing and commission of item(s).

6.4 Bill of Quantities Indicative:

Sr. No	Item Description	Unit	Quantity
1	Head Office – UTM Solution _ Active-Passive with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support	Set	1
2	Branch Location UTM Solution – Type_1 with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support	Nos.	1
3	Branch Location UTM Solution – Type_2 with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support	Nos.	32
4	Switch 24 Port with Technical Specifications as mentioned in Annexure I with 3 years comprehensive Care Pack	Nos.	36

5	Switch 48 Port with Technical Specifications as mentioned in Annexure I with 3 years comprehensive Care Pack	Nos.	28
Note: - Quantities required may vary and will be confirmed at the time of awarding the PO.			

6.5 Commercial Bid Format

Bidders are required to submit their commercial bids in the below mentioned format:

Sr. No	Item Description	Unit	Unit Rate in INR
1	Head Office – UTM Solution _ Active-Passive with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support with Buy back of existing Firewall as below: Sophos XG 230 – 01 Set	Set	1
2	Branch Location UTM Solution – Type_1 with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support with Buy back of existing Firewall as below: Sophos XG 106 – 01 No	Nos	1
3	Branch Location UTM Solution – Type_2 with Technical Specifications as mentioned in Annexure I with 3 years Subscription and Support with Buy back of existing Firewall as below: Sophos XG 86 – 32 Nos	Nos	32
4	Switch 24 Port with Technical Specifications as mentioned in Annexure I with 3 years comprehensive Care Pack	Numbers	36
5	Switch 48 Port with Technical Specifications as mentioned in Annexure I with 3 years comprehensive Care Pack	Numbers	28

Prices should be quoted exclusive of GST.

Buyback will be on 'as is where is' basis.

Commercial bids received without buy back quote are liable to be rejected.

6.6 Technical Specifications of Switches & Firewalls

Provided in Annex I

6.7 Payment terms

The payment schedule is divided into three phases:

80% against material delivery - payment within 30 days.

10% against Performance Bank Guarantee

10% against Installation & Commissioning

6.8 Work Order

The Bank shall issue a “Work Order” in writing, indicating the number of units to be supplied along with the location. Bank shall specify the delivery time in Work Order. The Lead Time of Work Order shall be decided in discussion with the Vendor before the Work Order is placed. Bank’s decision in this regard shall be final but reasonable time shall be provided to the Vendor. Delay or non-performance shall form the basis for application of Liquidated Damages.

7 Formats for Submission of Proposal

7.1 Technical Bid Cover Letter

(On Company letter head)

To

[Designation]

[Address]

Subject: Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd

Sir,

We, the undersigned, offer to provide solution to The Gujarat State Coop. Bank Ltd., for Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd in response to the RFP No.:_____

We are hereby submitting our Proposal through e-Tender mode, which includes the Pre-Qualification Bid, Technical bid and the Commercial Bid.

We hereby declare that all the information and statements made in this Technical bid are true and accept that any misinterpretation contained in it may lead to our disqualification.

We undertake, if our Proposal is accepted, to initiate the implementation services related to the assignment not later than the date indicated in the RFP Document.

We agree to abide by all the terms and conditions of the RFP document. We would hold the terms of our bid valid for 180 days as stipulated in the RFP document.

We understand you are not bound to accept any Proposal you receive.

Thanking you,

Signature

(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder / OEM:

7.2 Details of Bidder / OEM

Description	Details to be filled by Bidder / OEM
Name of the Organization	
Nature of the Organization Government / Public / Private / Partnership /LLP/ Other	
Year of Establishment (Enclose any of the following for proof of establishment) <ul style="list-style-type: none"> • Certificate of Incorporation • Audited balance sheets • Registered Partnership deed if any 	
Regd. Office Postal Address with Phone Number	
Business Office Postal Address with Phone Number	
GST Registration Number	<<Provide the GSTIN as well as attach copy of GST Registration Certificate.>>
PAN (Permanent Account Number)	<<Provide PAN as well as attach scanned copy of PAN document.>>
Name & Designation of Authorized Signatory for this RFP	

7.3 Format for Project Assignments

Relevant Project Experience – Name of the Bidder / OEM/OEM	
Name of the Project	
Client for which the project was executed along with address	
Name of Contact Person of Client along with contact details	Name: Designation: Contact Phone No.: E-mail ID:
Brief description of the project	
Scope of services	
Start Date of The Project	
Total cost of the project in INR	
Total duration of the project (In months) - Implementation Period - Warranty Period (if any) - O&M Period	
Current Status of the Project (Whether Go-Live, O&M, Completed or any other status)	
Supporting Documents - Work Order/ LOI / LOA / Certificate from Client	

7.4 Self-Declaration- Not Blacklisted

(On Company letter head)

To

[Designation]

[Address]

Subject: Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd

Sir,

In response to the RFP No.: ____ for RFP titled “Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd” for The Gujarat State Coop. Bank Ltd., as an Authorized Person of (organization name) I/ We hereby declare that presently our Company/ firm is not under declaration of ineligible for corrupt & fraudulent practices, blacklisted either indefinitely or for a particular period of time, or had work withdrawn, by any State / Central Government organization or PSU or any Private Bank or any Cooperative Bank or any NBFC.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Signature

(Authorized Signatory)

Seal:

Date:

Place:

Name of the Bidder / OEM:

7.5 Bidder / OEM Authorization Certificate

(On Company letter head)

To,

The Gujarat State Coop. Bank Ltd.

Subject: Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd

Sir,

With reference to the RFP No.: _____. <Name> Ms./Mr. <Designation> is hereby authorized to attend meetings & submit pre-qualification, technical & commercial information as may be required by you in the course of processing the above said Bid. S/he is also authorized to attend meetings & submit technical & commercial information as may be required by you in the course of processing above said application. Her/his contact mobile number is _____ and Email id is _____. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Signature

Verified Signature by (Authorized Signatory)

Director/CEO

Seal:

Date:

Place:

Name of the Bidder / OEM:

7.6 Acceptance of Terms and Conditions

(On Company letter head)

To

The Gujarat State Coop. Bank Ltd.

Subject: Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd

Sir,

I have carefully and thoroughly gone through the Terms & Conditions along with scope of work contained in the RFP Document No.____ regarding “Selection of vendor for Supply of Firewalls & Switches for use in Head Office & Branches of The Gujarat State Cooperative Bank Ltd” for The Gujarat State Coop. Bank Ltd.

This is to certify that our offer is exactly in line with your RFP (including amendments) no. _____ dated _____. This is to expressly certify that our offer contains no deviation either Technical or Commercial in either direct or indirect form.

I declare that all the provisions/clauses including scope of work of this RFP/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

We agree and understand that our proposal is subject to the RFP documents. In no case, shall we have any claim or right of whatsoever nature if project is not awarded to us or our proposal is not opened or rejected.

Thanking you,

Signature

(Authorized Signatory)

Seal:

Date:

Place:

Name of the Bidder / OEM:

7.7 Acceptance of Terms and Conditions

(On letterhead of OEM)

Sub : Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division

RFP No.: _____

Dear Sir,

I have read the clause regarding restriction on procurement from a Bidder / OEM of a country which shares a land border with India. I certify that our quoted product and our company are not from such a country, or if from such a country, our quoted product and our company have been registered with competent authority. I hereby certify that these quoted products and our company fulfills all requirements in this regard and is eligible to be considered for procurement for RFP No _____.

No.	Item Category	Quoted Make & Model

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority; otherwise The Gujarat State Coop. Bank Ltd reserves the right to take legal action on us.

(Signature)

Authorized Signatory of M/s <<Name of Company>>

8 Definitions and General Terms and Conditions

1. Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- 1.1. "Applicable Law" means the laws and any other instruments having the force of law in India.
- 1.2. "Bidder / OEM" means the entity bidding for the services under the Contract.
- 1.3. "Implementation Agency" means the agency whose proposal to perform the Contract has been accepted by The Gujarat State Coop. Bank Ltd.
- 1.4. "Contract" means the Agreement entered into between The Gujarat State Coop. Bank Ltd. and the Implementation Agency, together with the contract documents referred to therein, including General Conditions (GC), the Special Conditions (SC), all the attachments, appendices, annexure, and all documents incorporated by reference therein.
- 1.5. "Deliverables" means the services agreed to be delivered by Implementation Agency in pursuance of the agreement as defined more elaborately in the RFP;
- 1.6. "Effective Date" means the date on which this Contract comes into force i.e. Date of issuance of Purchase Order (referred as PO).
- 1.7. "GC" mean these General Conditions of Contract.
- 1.8. "In writing" means communicated in written form with proof of receipt.
- 1.9. "Intellectual Property Rights" means any patents, copyrights, trademarks, trade names, industrial design, trade secret, permit, service marks, brands, proprietary information, knowledge, technology, licenses, databases, software, know-how, or other form of intellectual property rights, title, benefits or interest, whether arising before or after execution of the Contract.
- 1.10. "Member" means Bidder / OEM/successful vendor.
- 1.11. "Party" means The Gujarat State Coop. Bank Ltd. or the Implementation Agency, as the case may be, and "Parties" means both of them.
- 1.12. "Personnel" means persons hired or appointed by the Implementation Agency and assigned to the performance of the Services or any part thereof
- 1.13. "RFP" means Request for Proposal
- 1.14. "SC" means the Special Conditions of Contract by which the GC may be amended or supplemented.
- 1.15. "Services" means the work to be performed by the Implementation Agency.
- 1.16. The "Selected Agency" means Agency which is selected through the tender process i.e. Implementation Agency.

2. Interpretation

In this Agreement, unless otherwise specified:

- 2.1. References to Clauses, Sub-Clauses, Paragraphs, Schedules and Annexures are to clauses, sub-clauses, paragraphs, schedules and annexures to this Agreement;
- 2.2. Use of any gender includes the other genders;
- 2.3. A reference to any statute or statutory provision shall be construed as a reference to the same as it may have been, or may from time to time be, amended, modified or re-enacted;
- 2.4. Any reference to a 'day' (including within the phrase 'business day') shall mean a period of 24 hours running from midnight to midnight;

- 2.5. References to a ‘business day’ shall be construed as a reference to The Gujarat State Coop. Bank Ltd. Working Day
- 2.6. References to times are to Indian Standard Time;
- 2.7. A reference to any other document referred to in this Agreement is a reference to that other document as amended, varied, novated or supplemented at any time; and
- 2.8. All headings and titles are inserted for convenience only. They are to be ignored in the interpretation of this Agreement
3. Ambiguities within Agreement
 - 3.1. In case of ambiguities or discrepancies within this Agreement, the following principles shall apply:
 - 3.2. as between two Clauses of this Agreement, the provisions of a specific Clause relevant to the issue under consideration shall prevail over those in a general Clause;
 - 3.3. as between the provisions of this Agreement and the Schedules / Annexures, the Agreement shall prevail, save and except as expressly provided otherwise in the Agreement or the Schedules/Annexures; and
 - 3.4. as between any value written in numerals and that in words, the value in words shall prevail.
4. Law Governing Contract
 - 4.1. This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Laws of India.
5. Language
 - 5.1. This Contract has been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.
6. Notices
 - 6.1. Any notice, request or consent required or permitted to be given or made pursuant to this Contract shall be in writing. Any such notice, request or consent shall be deemed to have been given or made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent to such Party at the address specified in the SC.
 - 6.2. A Party may change its address for notice hereunder by giving the other Party notice in writing of such change to the address specified in the SC.
 - 6.3. Authorized Representatives: Any action required or permitted to be taken, and any document required or permitted to be executed under this Contract by The Gujarat State Coop. Bank Ltd. or the Implementation Agency may be taken or executed by the officials specified in the SC
7. Fraud and Corruption
 - 7.1. Definition
 - 7.1.1. It is The Gujarat State Coop. Bank Ltd.’s policy to require that The Gujarat State Coop. Bank Ltd. as well as Implementation Agency observe the highest standard of ethics during the selection and execution of the Contract. The Gujarat State Coop. Bank Ltd. also requires that the Implementation Agency does not demand any service charges from the Resident unless the same is agreed with The Gujarat State Coop. Bank Ltd. in advance. In pursuance of this policy, The Gujarat State Coop. Bank Ltd.: Defines, for the purpose of this provision, the terms set forth below as follows:
 - 7.1.2. “corrupt practice” means the offering, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of a public official in the selection process or in contract execution;

- 7.1.3. “fraudulent practice” means a misrepresentation or omission of facts in order to influence a procurement process or the execution of a contract with The Gujarat State Coop. Bank Ltd.; and includes collusive practice among Bidder / OEMs, prior to or after proposal submission, designed to establish bid prices at artificially high or non-competitive levels and to deprive The Gujarat State Coop. Bank Ltd. of the benefits of free and open competition.
- 7.1.4. “collusive practices” means a scheme or arrangement between two or more Bidder / OEMs, with or without the knowledge of The Gujarat State Coop. Bank Ltd., designed to establish prices at artificial, non- competitive levels;
- 7.1.5. “coercive practices” means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract;
- 7.1.6. “unfair trade practices” means supply of services different from what is ordered on, or change in the Scope of Work which was agreed to;
- 7.2. Measures to be taken by The Gujarat State Coop. Bank Ltd.
 - 7.2.1. The Gujarat State Coop. Bank Ltd. may terminate the contract if it is proven that at any time the representatives or employees of the Implementation Agency were engaged in corrupt, fraudulent, collusive or coercive practices during the execution of the contract, without the Implementation Agency having taken timely and appropriate action satisfactory to The Gujarat State Coop. Bank Ltd. to remedy the situation;
 - 7.2.2. The Gujarat State Coop. Bank Ltd. may also sanction against the Implementation Agency, including declaring the Implementation Agency ineligible stated period of time (as decided by The Gujarat State Coop. Bank Ltd.), to be awarded a contract if it at any time it is proven that that the Implementation Agency has, directly or through an agent, engaged in corrupt, fraudulent, collusive or coercive practices in competing for, or in executing, a The Gujarat State Coop. Bank Ltd.-financed contract.
8. Commencement, Completion, Modification & Termination of Contract
 - 8.1. Term of Contract
 - 8.1.1. The term under this Contract will be for a period of 3 years which shall start from effective date of each work order
 - 8.2. Extension of Contract
 - 8.2.1. If required by The Gujarat State Coop. Bank Ltd., an extension of the term can be granted to the Implementation Agency. The final decision will be taken by The Gujarat State Coop. Bank Ltd.
 - 8.2.2. The Gujarat State Coop. Bank Ltd. shall reserve the sole right to grant any extension to the term above mentioned and shall notify in writing to the Implementation Agency, at least one month before the expiration of the term hereof, whether it will grant the Implementation Agency an extension of the term. The decision to grant or refuse the extension shall be at The Gujarat State Coop. Bank Ltd.’s discretion.
 - 8.2.3. Where The Gujarat State Coop. Bank Ltd. is of the view that no further extension of the term be granted to the Implementation Agency, The Gujarat State Coop. Bank Ltd. shall notify the Implementation Agency of its decision at least one month prior to the expiry of the Term.
 - 8.2.4. Upon receipt of such notice, the Implementation Agency shall continue to perform all its obligations hereunder, until such reasonable time beyond the term of the Contract with The Gujarat State Coop. Bank Ltd.
 - 8.3. Termination of Contract

- 8.3.1. Normal termination of the contract would happen at the end of the tenure.
- 8.3.2. Pre-mature termination of the contract would happen in case of insolvency of Bidder / OEM or due to conditions of breach happening due to reasons solely and entirely attributable to Bidder / OEM, provided prior thirty days' written notice to rectify the same is given by The Gujarat State Coop. Bank Ltd. and failure by Bidder / OEM to rectify in the notice period.
- 8.4. Effects of Termination
- 8.4.1. In the event of a pre-mature termination of this agreement by The Gujarat State Coop. Bank Ltd., the compensation payable to Bidder / OEM will be decided in accordance with the Terms of Payment schedule for the milestones completed services and accepted deliverables till the last effective date of termination.
- 8.4.2. Parties shall mutually agree upon a transition plan and comply with such a plan. The Bidder / OEM shall agree to extend full cooperation in supporting the transition process.
- 8.5. Binding Clause
- 8.5.1. All decisions taken by The Gujarat State Coop. Bank Ltd. regarding the processing of the Contract shall be final and binding on all parties concerned.
- 8.6. Modifications or Variations
- 8.6.1. Any modification or variation of the terms and conditions of this Contract, including any modification or variation of the scope of the Services, may be made by written communication between the Parties and after Prior Mutual consent by both the parties. However, each Party shall give due consideration to any proposals for modification or variation made by the other Party.
- 8.7. Force Majeure
- 8.7.1. Any delay in or failure of the performance shall not constitute default hereunder or give rise to any claims for damage, if any, to the extent such delays or failure of performance is caused by occurrences such as acts of god or an enemy, expropriation or confiscation of facilities by Government authorities, acts of war, rebellion, sabotage or fires, floods, etc. The Implementation Agency shall keep records of the circumstances referred to above and bring these to the notice of Government in writing immediately on such occurrences. The amount of time, if any, lost on any of these counts shall not be counted for the Contract period. The decision of The Gujarat State Coop. Bank Ltd. arrived at after consultation with the Implementation Agency, shall be final and binding. Such a determined period of time will be extended by The Gujarat State Coop. Bank Ltd. to enable the Implementation Agency to complete the job within such extended period of time. If an Implementation Agency is prevented or delayed from performing any of its obligations under the Contract with The Gujarat State Coop. Bank Ltd. by Force Majeure, then the Implementation Agency shall notify The Gujarat State Coop. Bank Ltd. the circumstances constituting the Force Majeure and the obligations of which is thereby delayed or prevented, within five (5) working days from the occurrence of the events.
- 8.7.2. In the event the Force Majeure substantially prevents, hinders or delays Implementation Agency's performance of Services for a period in excess of five (5) working days from the occurrence of any such event, the Implementation Agency may declare that an emergency exists. Post the emergency is declared to be over, The Gujarat State Coop. Bank Ltd. will communicate to the Implementation Agency to resume normal services within a period of seven (7) days. In the event that the

Implementation Agency is not able to resume services within the next seven days, The Gujarat State Coop. Bank Ltd. may terminate the Contract and/or obtain substitute performance from an alternate Implementation Agency.

8.7.3. Implementation Agency will advise, in the event of his having to resort to this Clause, in writing, duly certified by the statutory authorities, the beginning and end of the causes of the delay, within fifteen (15) days of the occurrence and cessation of such Force Majeure.

8.8. General Confidentiality

8.8.1. Except with the prior written consent of The Gujarat State Coop. Bank Ltd. or its client department/organization etc., the Implementation Agency and the Personnel shall not at any time communicate to any person or entity any confidential information acquired in the course of the Services, nor shall the Implementation Agency and the Personnel make public the recommendations formulated in the course of, or as a result of, the Services

8.9. Governing Law and Jurisdiction

8.9.1. This agreement and all questions of its interpretation shall be construed in accordance with the Laws of India in the High Court at Ahmedabad having jurisdiction. Suits, if any arising out of the contract/agreement shall be filed by either party in a court of Law to which the Jurisdiction of the High Court of Gujarat extends.

END OF DOCUMENT

ANNEXURE I – TECHNICAL SPECIFICATIONS

1. Head Office – UTM Solution _Active-Passive

S.No	Minimum Technical Specification	Compliance (Yes/No)
1.	Solution should be 1U rack mountable appliance with meeting 45 Gbps or above firewall throughput, 10 Gbps or above IPS throughput, 8 Gbps or above NGFW throughput, 7 Gbps threat protection throughput, 12 million or above concurrent session, 175k or above new connections per second, IPsec VPN throughput of 24 Gbps or above.	
2.	Hardware should have at least 8 Ports RJ45, 2 x SFP fiber*, 2 x SFP+ 10 GE fiber* interfaces and additional 1 Flexi Port slot, 1 RJ45 management port, 1 Micro-USB management port, inbuilt 240 GB or above SSD storage and 16 GB or above RAM.	
3.	Hardware should have Multiple processors to offload resources to coprocessor for better performance.	
4.	Solution should have GUI/CLI based management console, Role-based administration, user threat level mapping, cloud application usage visibility. Solution should provide administrator with an option to use packet capture showing the details of the packets that pass through an interface.	
5.	Solution should have SDWAN routing based on jitter/latency/packet loss, reporting analyzer function, ability to identify risky users based on browsing behaviour, integration provision with managed services, IPv6 certified, malicious file reports with screenshot and dashboard file release capability.	
6.	Solution should provide TLS inspection offers high performance, support for TLS 1.3 with no downgrading, port agnostic, enterprise-grade policies.	
7.	Solution should support SD-WAN providing performance-based link selection based on SLA profile with Jitter / Latency / Packet Loss with zero-impact re-routing, SD-WAN monitoring, multi-site SD-WAN orchestration tools, and FastPath acceleration of IPsec VPN tunnel traffic. And same should be demonstrated by OEM/Vendor in post bid POC if required.	
8.	Solution should support Static Routing, BGP, BGPv6 and OSPFv3 routing.	
9.	Solution should have Self-service user portal, API for 3rd party integration, SNMP v3 and Netflow support. Solution should have the ability to configure a mail server and email settings to send and receive alert emails.	
10.	Solution should have two-factor authentication (One-time-password) support for administrator access, user portal, IPsec and SSL VPN. 300	
11.	Solution should have the High Availability (HA) of two devices in active-passive mode, required licenses should be included from day 1.	
12.	Solution should have on-appliance or external reporting storage to store logs and historical 1000+ types of reports including bandwidth usage, application usage, web usage, firewall, ATP, geo-activity, IPS, Zero Day Threat Protection and compliance reports. Appliance syslog protocol should be compliant to RFC5424.	
13.	Solution should have ability to define policies to block traffic to high-risk applications. New applications should be automatically added to application filters and firewall rules when the application signature database is updated.	
14.	Solution should support QoS) options by web category or application to limit or guarantee upload/download or total traffic priority and bitrate individually or shared.	
15.	Solution should have fully transparent proxy for anti-malware and web-filtering and X-Forwarded-For Header support for up-stream load balancers and proxies.	
16.	Solution should be stateful deep packet inspection firewall.	
17.	Solution should have ability for detecting and blocking network traffic attempting to contact command and control servers. Solution should inspect executables and documents containing executable content (including .exe, .com, and .dll, .doc, .docx, docm, and .rtf	

	and PDF) and archives containing any of the file types listed above (including ZIP, BZIP, GZIP, RAR, TAR, LHA/LZH, 7Z, Microsoft Cabinet)	
18.	Solution should have Machine Learning technology with Deep Learning scans all dropped executable files. And In-depth malicious file reports and dashboard file release capability.	
19.	Solution should have the ability to create user, group, time, or network-based policies. Solution should have the ability to set user-based traffic quotas on upload/download or total traffic and cyclical or non-cyclical.	
20.	Solution should support Site-to-site VPN: SSL, IPsec, 256-bit AES/3DES, PFS, RSA, X.509 certificates, pre-shared key. Solution should support RB-VPN.	
21.	Solution should support high-performance, next-gen IPS deep packet inspection engine with selective IPS patterns that can be applied on a firewall rule basis for maximum performance and protection.	
22.	Appliance should support 802.3ad interface link aggregation and jumbo frame.	
23.	Solution should have Web Application Firewall Protection with Reverse proxy, URL hardening engine with deep-linking and directory traversal prevention and Form hardening engine, SQL injection protection, Cross-site scripting protection, HTTPS (TLS/SSL) encryption offloading, Cookie signing with digital signatures, Path-based routing, Outlook anywhere protocol support, Match requests from source networks or specified target URLs and Scan size limit option.	
24.	Solution should have a centralized management platform (On-prim/Cloud) to manage 50 or more Firewall appliances. Solution should have group policy management allows objects, settings, and policies to be modified once and automatically synchronized to all firewalls in the group. Centralized management and reporting solution should be in India in case of cloud management platform.	
25.	Solution should support 3 rd party threat feeds integration to automatically block traffic based on the IPv4 addresses, domains, and URLs listed from third-party threat feeds.	
26.	Solution should include 3 years subscription of NGFW-IPS-Gateway Anti Virus-Zero Day Protection- Sandbox-ATP, VPN and two-factor authentication provision for 300 users including appropriate licenses if applicable.	
27.	OEM/Equipment should have Common Criteria EAL4+ Certification, IPv6 Ready Logo Program Approved List, ISO 27001:2022 or above certificate, TEC MTCTE Certification. Failure to submit certifications will deem bid disqualified.	
28.	Bidder must submit publicly available reference documents for proposed solution like appliance datasheet, features list and device specifications. Any reference documents that are not available publicly won't be accepted.	
29.	Bidder must submit publicly available cross reference link for each technical specifications mentioned in compliance document	
30.	Firewall should have 3 years licenses, advanced replacement warranty & 24/7 OEM online support and relevant documents should be submitted in the Name of "The Gujarat State Co-operative Bank Limited"	
31.	Bidder should Provide MAF along with Bid.	
32.	OEM Support Escalation Matrix to be attached in bid.	

2. Branch Location UTM Solution – Type_1

S.No	Minimum Technical Specification	Compliance (Yes/No)
1.	Solution should a hardware appliance with meeting 12 Gbps or above firewall throughput, 2 Gbps or above IPS throughput, 2.5 Gbps or above NGFW throughput, 2.5 Gbps threat protection throughput, 4M or above concurrent session, 50k or above new connections per second, IPsec VPN throughput of 9 Gbps or above.	

2.	Hardware should have at least 6 x 2.5 GE copper and 1 x SFP fiber interfaces, 1 RJ45 management port, 1 Micro-USB management port, inbuilt 64 GB or above storage and 6 GB or above RAM.	
3.	Hardware should have Multiple processors to offload resources to coprocessor for better performance.	
4.	Solution should have GUI/CLI based management console, Role-based administration, user threat level mapping, cloud application usage visibility. Solution should provide administrator with an option to use packet capture showing the details of the packets that pass through an interface.	
5.	Solution should have SDWAN routing based on jitter/latency/packet loss, reporting analyzer function, ability to identify risky users based on browsing behaviour, integration provision with managed services, IPv6 certified, malicious file reports with screenshot and dashboard file release capability.	
6.	Solution should provide TLS inspection offers high performance, support for TLS 1.3 with no downgrading, port agnostic, enterprise-grade policies.	
7.	Solution should support SD-WAN providing performance-based link selection based on SLA profile with Jitter / Latency / Packet Loss with zero-impact re-routing, SD-WAN monitoring, multi-site SD-WAN orchestration tools, and FastPath acceleration of IPsec VPN tunnel traffic. And same should be demonstrated by OEM/Vendor in post bid POC if required.	
8.	Solution should support Static Routing, BGP, BGPv6 and OSPFv3 routing.	
9.	Solution should have Self-service user portal, API for 3rd party integration, SNMP v3 and Netflow support. Solution should have the ability to configure a mail server and email settings to send and receive alert emails.	
10.	Solution should have two-factor authentication (One-time-password) support for administrator access, user portal, IPsec and SSL VPN. 50	
11.	Solution should support the High Availability (HA) of two devices in active-passive or active-active mode.	
12.	Solution should have on-appliance or external reporting storage to store logs and historical 1000+ types of reports including bandwidth usage, application usage, web usage, firewall, ATP, geo-activity, IPS, Zero Day Threat Protection and compliance reports. Appliance syslog protocol should be compliant to RFC5424.	
13.	Solution should have ability to define policies to block traffic to high-risk applications. New applications should be automatically added to application filters and firewall rules when the application signature database is updated.	
14.	Solution should support QoS) options by web category or application to limit or guarantee upload/download or total traffic priority and bitrate individually or shared.	
15.	Solution should have fully transparent proxy for anti-malware and web-filtering and X-Forwarded-For Header support for up-stream load balancers and proxies.	
16.	Solution should be stateful deep packet inspection firewall.	
17.	Solution should have ability for detecting and blocking network traffic attempting to contact command and control servers. Solution should inspect executables and documents containing executable content (including .exe, .com, and .dll, .doc, .docx, docm, and .rtf and PDF) and archives containing any of the file types listed above (including ZIP, BZIP, GZIP, RAR, TAR, LHA/LZH, 7Z, Microsoft Cabinet)	
18.	Solution should have Machine Learning technology with Deep Learning scans all dropped executable files. And In-depth malicious file reports and dashboard file release capability.	
19.	Solution should have the ability to create user, group, time, or network-based policies. Solution should have the ability to set user-based traffic quotas on upload/download or total traffic and cyclical or non-cyclical.	
20.	Solution should support Site-to-site VPN: SSL, IPsec, 256-bit AES/3DES, PFS, RSA, X.509 certificates, pre-shared key. Solution should support RB-VPN.	

21.	Solution should support high-performance, next-gen IPS deep packet inspection engine with selective IPS patterns that can be applied on a firewall rule basis for maximum performance and protection.	
22.	Appliance should support 802.3ad interface link aggregation and jumbo frame.	
23.	Solution should have a centralized management platform (On-prim/Cloud) to manage 50 or more Firewall appliances. Solution should have group policy management allows objects, settings, and policies to be modified once and automatically synchronized to all firewalls in the group. Centralized management and reporting solution should be in India in case of cloud management platform.	
24.	Solution should support 3rd party threat feeds integration to automatically block traffic based on the IPv4 addresses, domains, and URLs listed from third-party threat feeds.	
25.	Solution should include 3 years subscription of NGFW-IPS-Gateway Anti Virus-Zero Day Protection- Sandbox-ATP, VPN and two-factor authentication provision for 50 users including appropriate licenses if applicable.	
26.	OEM/Equipment should have Common Criteria EAL4+ Certification, IPv6 Ready Logo Program Approved List, ISO 27001:2022 or above certificate, TEC MTCTE Certification. Failure to submit certifications will deem bid disqualified.	
27.	Bidder must submit publicly available reference documents for proposed solution like appliance datasheet, features list and device specifications. Any reference documents that are not available publicly won't be accepted.	
28.	Bidder must submit publicly available cross reference link for each technical specifications mentioned in compliance document	
29.	Firewall should have 3 years licenses, advanced replacement warranty & 24/7 OEM online support and relevant documents should be submitted in the Name of "The Gujarat State Co-operative Bank Limited"	
30.	Bidder should Provide MAF along with Bid.	
31.	OEM Support Escalation Matrix to be attached in bid.	

3. Branch Location UTM Solution – Type_2

S.No	Minimum Technical Specification	Compliance (Yes/No)
1.	Solution should a hardware appliance with meeting 9 Gbps or above firewall throughput, 2 Gbps or above IPS throughput, 2 Gbps or above NGFW throughput, 2 Gbps threat protection throughput, 1.5M or above concurrent session, 40k or above new connections per second, IPsec VPN throughput of 6 Gbps or above.	
2.	Hardware should have at least 4 x 2.5 GE copper interfaces, 1 RJ45 management port, 1 Micro-USB management port, inbuilt 16 GB or above storage and 4 GB or above RAM.	
3.	Hardware should have Multiple processors to offload resources to coprocessor for better performance.	
4.	Solution should have GUI/CLI based management console, Role-based administration, user threat level mapping, cloud application usage visibility. Solution should provide administrator with an option to use packet capture showing the details of the packets that pass through an interface.	
5.	Solution should have SDWAN routing based on jitter/latency/packet loss, reporting analyzer function, ability to identify risky users based on browsing behaviour, integration provision with managed services, IPv6 certified, malicious file reports with screenshot and dashboard file release capability.	
6.	Solution should provide TLS inspection offers high performance, support for TLS 1.3 with no downgrading, port agnostic, enterprise-grade policies.	
7.	Solution should support SD-WAN providing performance-based link selection based on SLA profile with Jitter / Latency / Packet Loss with zero-impact re-routing, SD-WAN monitoring, multi-site SD-WAN orchestration tools, and FastPath acceleration of IPsec VPN tunnel	

	traffic. And same should be demonstrated by OEM/Vendor in post bid POC if required.	
8.	Solution should support Static Routing, BGP, BGPv6 and OSPFv3 routing.	
9.	Solution should have Self-service user portal, API for 3rd party integration, SNMP v3 and Netflow support. Solution should have the ability to configure a mail server and email settings to send and receive alert emails.	
10.	Solution should have two-factor authentication (One-time-password) support for administrator access, user portal, IPsec and SSL VPN. 30	
11.	Solution should support the High Availability (HA) of two devices in active-passive or active-active mode.	
12.	Solution should have on-appliance or external reporting storage to store logs and historical 1000+ types of reports including bandwidth usage, application usage, web usage, firewall, ATP, geo-activity, IPS, Zero Day Threat Protection and compliance reports. Appliance syslog protocol should be compliant to RFC5424.	
13.	Solution should have ability to define policies to block traffic to high-risk applications. New applications should be automatically added to application filters and firewall rules when the application signature database is updated.	
14.	Solution should support QoS) options by web category or application to limit or guarantee upload/download or total traffic priority and bitrate individually or shared.	
15.	Solution should have fully transparent proxy for anti-malware and web-filtering and X-Forwarded-For Header support for up-stream load balancers and proxies.	
16.	Solution should be stateful deep packet inspection firewall.	
17.	Solution should have ability for detecting and blocking network traffic attempting to contact command and control servers. Solution should inspect executables and documents containing executable content (including .exe, .com, and .dll, .doc, .docx, docm, and .rtf and PDF) and archives containing any of the file types listed above (including ZIP, BZIP, GZIP, RAR, TAR, LHA/LZH, 7Z, Microsoft Cabinet)	
18.	Solution should have Machine Learning technology with Deep Learning scans all dropped executable files. And In-depth malicious file reports and dashboard file release capability.	
19.	Solution should have the ability to create user, group, time, or network-based policies. Solution should have the ability to set user-based traffic quotas on upload/download or total traffic and cyclical or non-cyclical.	
20.	Solution should support Site-to-site VPN: SSL, IPsec, 256-bit AES/3DES, PFS, RSA, X.509 certificates, pre-shared key. Solution should support RB-VPN.	
21.	Solution should support high-performance, next-gen IPS deep packet inspection engine with selective IPS patterns that can be applied on a firewall rule basis for maximum performance and protection.	
22.	Appliance should support 802.3ad interface link aggregation and jumbo frame.	
23.	Solution should have a centralized management platform (On-prim/Cloud) to manage 50 or more Firewall appliances. Solution should have group policy management allows objects, settings, and policies to be modified once and automatically synchronized to all firewalls in the group. Centralized management and reporting solution should be in India in case of cloud management platform.	
24.	Solution should support 3rd party threat feeds integration to automatically block traffic based on the IPv4 addresses, domains, and URLs listed from third-party threat feeds.	
25.	Solution should include 3 years subscription of NGFW-IPS-Gateway Anti Virus-Zero Day Protection- Sandbox-ATP, VPN and two-factor authentication provision for 30 users including appropriate licenses if applicable.	
26.	OEM/Equipment should have Common Criteria EAL4+ Certification, IPv6 Ready Logo Program Approved List, ISO 27001:2022 or above certificate, TEC MTCTE Certification. Failure to submit certifications will deem bid disqualified.	

27.	Bidder must submit publicly available reference documents for proposed solution like appliance datasheet, features list and device specifications. Any reference documents that are not available publicly won't be accepted.	
28.	Bidder must submit publicly available cross reference link for each technical specifications mentioned in compliance document	
29.	Firewall should have 3 years licenses, advanced replacement warranty & 24/7 OEM online support and relevant documents should be submitted in the Name of "The Gujarat State Co-operative Bank Limited"	
30.	Bidder should Provide MAF along with Bid.	
31.	OEM Support Escalation Matrix to be attached in bid.	

4. Layer 2 – 24 Port Managed Switch

S.No	Minimum Technical Specification	Compliance (Yes/No)
	Architecture	
1.	Shall be 19" Rack Mountable	
2.	24 RJ-45 autosensing 10/100/1000 ports and 2 x1Gbps SFP ports , PHY-less	
3.	The switch should have 1 dual-personality (RJ-45 or USB micro-B) serial console port	
4.	1GB SDRAM and 12 MB Packet buffer size	
5.	Shall have switching capacity of 56 Gbps or more	
6.	Shall have up to 41.7 million pps switching throughput	
7.	Dedicated stacking port or additional uplink ports for stacking.	
8.	The Switch should support 32000 MAC address	
9.	The switch should have Routing table size of 2000 entries (IPv4), 1000 entries (IPv6)	
	Software Defined Networking (SDN) Capability	
10.	OpenFlow protocol capability to enable software-defined networking	
11.	Switch should support VxLAN encapsulation (tunneling) protocol for overlay network that enables a more scalable virtual network deployment	
	Features	
12.	The switch should support HTTP redirect function	
13.	The Switch should support Static IP Visibility to do accounting for clients with static IP address	
	Quality of Service (QoS)	
14.	The switch should support Traffic prioritization (IEEE 802.1p) to allows real-time traffic classification into eight priority levels mapped to eight queues	
15.	The switch should support Layer 4 prioritization to enable prioritization based on TCP/UDP port numbers	
16.	The switch should support Class of Service (CoS) to sets the IEEE 802.1p priority tag based on IP address, IP Type of Service (ToS), Layer 3 protocol, TCP/UDP port number, source port, and DiffServ	
17.	The switch should support Rate limiting to sets per-port ingress enforced maximums and per-port, per-queue minimums	
18.	The switch should Provide graceful congestion management	
	IPv6 Feature	
19.	The switch should support IPV6 host to enable switches to be managed in an IPv6 network	
20.	The switch should support Dual stack (IPV4 and IPV6) to transition from IPv4 to IPv6, supporting connectivity for both protocols	
21.	The switch should support MLD snooping to forward IPv6 multicast traffic to the appropriate interface	
22.	The switch should support ACL and QoS for IPv6 network traffic	
	Security	

23.	The switch should support Energy-efficient Ethernet (EEE) to reduce power consumption in accordance with IEEE 802.3az	
24.	The switch should support very low latency, increased packet buffering, and adaptive power consumption	
25.	The switch should support Selectable queue configurations	
26.	The switch should support Trusted Platform Module (TPM) for secure hardware-based generation and storage of cryptographic keys	
27.	The switch should have facility to allow for increased performance by selecting the number of queues and associated memory buffering that best meet the requirements of the network applications	
	Convergence	
28.	The switch should support IP multicast routing and PIM Sparse and Dense modes to route IP multicast traffic	
29.	The switch should support IP multicast snooping and IGMP	
30.	The switch should support LLDP-MED (Media Endpoint Discovery)	
31.	The switch should support IEEE 802.1AB Link Layer Discovery Protocol (LLDP)	
32.	The switch should support Local MAC Authentication	
	Resiliency and high availability	
33.	The Switch should creates one virtual resilient switch from four switches and attached the network devices using standard LACP for automatic load balancing and high availability to simplify network operation by reduce the need for complex protocols like Spanning Tree Protocol (STP), Equal-Cost Multipath (ECMP), and VRRP	
34.	The switch should support IEEE 802.1s Multiple Spanning Tree	
35.	The switch should support IEEE 802.3ad link-aggregation-control protocol (LACP) and port trunking	
36.	The switch should provide easy-to-configure link redundancy of active and standby links	
	Management	
37.	The switch should support SNMPv1, v2, and v3	
	Manageability	
38.	The switch should support Dual flash images	
39.	The switch should allow assignment of descriptive names to ports	
40.	The switch should allow multiple configuration files to be stored to a flash image	
41.	The switch should support RMON, XRMON, and sFlow	
42.	The switch should provide advanced monitoring and reporting capabilities for statistics, history, alarms, and events	
43.	The switch should support ingress and egress port monitoring enable network problem solving	
44.	The switch should support Unidirectional link detection (UDLD)	
	Layer 2 switching	
45.	The switch should support IEEE 802.1Q (4094 VLAN IDs) and 2K VLANs simultaneously	
46.	The switch should support Jumbo packet support	
47.	The switch should support IEEE 802.1v protocol VLANs	
48.	The switch should support Rapid Per-VLAN Spanning Tree (RPVST+)	
49.	The switch should support GVRP and MVRP	
	Layer 3 services	
50.	The switch should support DHCP server	
	Layer 3 routing	
51.	The switch should support minimum 256 static IP routing	
52.	The switch should support Routing Information Protocol (RIP)	
53.	The switch should support RIPv1, RIPv2, and RIPv3 routing and support 10,000 RIP routes	

54.	The switch should support OSPFv2 and OSPFv3 protocols for routing between access and the next layer on the LAN.	
55.	The switch should support Policy-based routing	
	Security	
56.	The switch should support IEEE 802.1X, Web-based authentication, MAC-based authentication	
57.	The switch should support Access control lists (ACLs)	
58.	The switch should provide IP Layer 3 filtering based on source/destination IP address/subnet and source/destination TCP/UDP port number	
59.	The switch should support Source-port filtering	
60.	The switch should support RADIUS/TACACS+ and SSH	
61.	The switch should support Port security	
62.	The switch should support MAC address lockout	
63.	The switch should support STP BPDU port protection	
64.	The switch should support DHCP protection	
65.	The switch should support Dynamic ARP protection	
66.	The switch should support STP root guard	
67.	The switch should support Private VLAN	
	Environmental Features	
68.	Shall support IEEE 802.3az Energy-efficient Ethernet (EEE) to reduce power consumption	
69.	Operating temperature of 0°C to 45°C	
70.	Safety and Emission standards including EN 60950; IEC 60950; VCCI Class A; FCC Class A	
	Warranty and Support	
71.	The switch shall be offered with future software upgrades and security patches along with 5 years on-site hardware warranty directly from OEM.	
72.	The proposed OEM shall be consistently present in Leaders or Challengers quadrant in Gartner's Magic Quadrant for Wired and Wireless LAN Access Infrastructure for last 5 years	
73.	Bidder should Provide MAF along with Bid.	

Sl. No.	Item Description	Approved Makes
1	UTM Solution	Cisco / Sophos / Fortinet / Checkpoint / Palo Alto
2	Layer 2 Network Switches	Cisco / HP / Extreme Network / Juniper.

**** End of Technical Specification ****

Corrigendum Published Dated : 12-02-2025
RFP No. GSCB / IT / 66 / 233 Dated : 23-01-2025

Sr. No.	RFP Document Reference (Section & Page No.)	Content of RFP requiring clarification	Revised Content/Clarification
1	Page 3 Point 2.6 & 2.7	Bid Submission End date & time Technical Bid Opening Date & Time	Bid Submission End date & time - 21 Feb 2025 15:00 Hours Technical Bid Opening Date & Time - 21 Feb 2025 15:30 Hours
2	Page 7 Point 4.3.2	The Bidder should be an authorized reseller / distributor of the products for the last 3 years Authorization letter from OEM / Authorized Distributor (capable to give manufacturers authorization)	The Bidder should be an authorized reseller / distributor of the products for the last 3 years Authorization letter from OEM / Authorized Distributor (capable to give manufacturers authorization) for current year. Other documentary evidence to be submitted to prove authorized reseller / distributor of the products for the last 3 years
3	Page 8 Point 4.4.2	For the purpose of technical evaluation / PoC Testing, a demo / test unit of the exact product offered will have to be submitted by the successful Bidder / OEM within 03 days from the date of request made. The Gujarat State Coop. Bank Ltd reserves the right to accept or reject any or all bids in case it is not satisfied with the outcome of the PoC testing	For the purpose of technical evaluation / PoC Testing, a demo / test unit of the exact product offered will have to be submitted by the successful Bidder / OEM within 07 days from the date of request made. The Gujarat State Coop. Bank Ltd reserves the right to accept or reject any or all bids in case it is not satisfied with the outcome of the PoC testing
4	Page 14 Project Deliverables & Time Schedule	Delivery, Installation, Commissioning, Training & Go-Live T21 = T0 + 21 Working Days	Delivery, Installation, Commissioning, Training & Go-Live For Firewall T30 = T0 + 30 Working Days For Switch T60 = T0 + 60 Working Days
5	Annex I Page 2 / 8 Table 2.1	Solution should a hardware appliance with meeting 12 Gbps or above firewall throughput, 2 Gbps or above IPS throughput, 2.5 Gbps or above NGFW throughput, 2.5 Gbps threat protection throughput, 4M or above concurrent session, 50k or above new connections per second, IPsec VPN throughput of 9 Gbps or above	Solution should a hardware appliance with meeting 12 Gbps or above firewall throughput, 2 Gbps or above IPS throughput, 2.5 Gbps or above NGFW throughput, 2.5 Gbps threat protection throughput, 4M or above concurrent session, 50k or above new connections per second, IPsec VPN throughput of 8 Gbps or above
6	Annex I Page 2 / 8 Table 2.3	Hardware should have Multiple processors to offload resources to coprocessor for better performance	Hardware should be designed in a way that it meets all our requiremets.

Corrigendum Published Dated : 12-02-2025
RFP No. GSCB / IT / 66 / 233 Dated : 23-01-2025

Sr. No.	RFP Document Reference (Section & Page No.)	Content of RFP requiring clarification	Revised Content/Clarification
7	Annex I Page 6 / 8 Point No. 4	4. Layer 2 - 24 Port Managed Switch	4. Layer 2 - 24 / 48 Port Managed Switch
8	Annex I Page 8 / 8 Table 4.71	The switch shall be offered with future software upgrades and security patches along with 5 years on-site hardware warranty directly from OEM.	The switch shall be offered with 3 years comprehensive support / warranty and free future software upgrades and security patches for 5 years.
9	New Point in Annex I Technical specifications		Bidders are required to submit their bids for only those equipments which have an end of life not earlier than 31 March 2030. A certificate in this regard from the OEM has to be submitted along with the bid.